

Grand Theater adopts new security screening system beginning October 3

WAUSAU, WI – September 28, 2022 – Keeping patrons, staff and artists safe while ensuring excellent experiences is our priority. Beginning October 3 with the sold-out Tom Segura show, The Grand is implementing a new security screening system that patrons will pass through upon entering. This updated policy and process will be familiar to anyone who has attended major sporting events and other shows around the U.S.

While The Grand has used security screening measures in the past, this new system is designed to make the process quick, smooth, and as nonintrusive as possible to detect prohibited items. Bags and persons will be subject to search if the system or other circumstances alert staff to a potential problem. When attending events at The Grand, please consider leaving unnecessary items at home or securing them in your car before entering the facility.

Large bags and backpacks are prohibited inside the Grand Theater for all events. Purses, handbags and satchels are allowed but may be subject to security inspection. Cell phones are allowed in general, but should be kept on silent inside the theater.

The items listed below, and any others that Grand Theater management determines could potentially distract from the safety and enjoyment of all, are among those not allowed inside the venue:

- Backpacks or oversized bags • Firearms or weapons of any kind • Laser pointers and flashlights
- Aerosol sprays including mace and pepper spray • Outside food/beverage including alcohol
- Cameras with external flash or interchangeable lenses • Recording devices (audio/visual)
- Illegal substances/drugs • Selfie sticks • Balloons • Pets, other than service animals
- Tripods/monopods • Signs, flags, banners • Fireworks or noisemakers.

Exceptions will be made for those with disabilities, medical requirements, and/or other special needs. These patrons should contact The Grand prior to attending an event to arrange for reasonable accommodations.

The Grand has worked with industry leaders to develop security procedures that we hope will provide peace of mind for our patrons, while also providing the same exceptional guest experience they have come to expect. During a sold-out show, there are 1,200 patrons in the building, plus dozens of staff, volunteers, performers and stage crew. In total, approximately 130,000 people are expected to visit The Grand this 2022/23 season.

For more details on The Grand's updated security policy, see www.grandtheater.org/plan-your-visit.

For other questions, please contact Executive Director Sean Wright at swright@grandtheater.org.

The Grand Theater Ticket Office is located at 401 Fourth St., downtown Wausau. Call 715-842-0988. Open Mon.-Fri. 9 am-5:30 pm for in-person and phone orders.